



Microsoft®

Turning it off is not the answer

A guide to
Microsoft family
safety tools

HELPING YOU DECIDE WHAT IS RIGHT FOR YOUR CHILDREN ONLINE

Dear Parent

As Business and Marketing Officer at Microsoft, it's part of my job to understand the Internet. But I know that for many millions of busy parents, the online world can sometimes seem an alien place which our children know more about than we do.

The Internet is a fantastic phenomenon with opportunities for children to learn, communicate with each other and have fun, but there are also parts of the online world which are inappropriate for children, just as there are places in every city or town where we wouldn't want our children to go alone.

As a parent myself I want to try and ensure that my children enjoy the online world safely. And I want other parents to feel that they have the knowledge to do the same and to feel comfortable discussing these issues with your children. That is why we have created this guide.

This is a source of help for parents who want to understand the online world, how your children use it and the watch-outs which exist. It also outlines the ways in which Microsoft is trying to help you decide how your children should use the Internet and to enforce your decisions, as well as pointing you in the direction of where you can find more support.

This guide explains how the Internet is used, the tools which Microsoft has built into our products to allow parents to manage your children's online interactions and step-by-step instructions on how to use them.

I really hope that you will find this helpful. I want this guide to become a must-have tool for any parent who wants to make informed choices about your children's use of the Internet, whether for their education, for talking with friends or for entertainment. Feel free to share it with other parents, or with your children's school.

Best wishes.

A handwritten signature in black ink that reads "Matthew Bishop". The signature is fluid and cursive, with a long horizontal line extending from the end of the word "Bishop".

Matthew Bishop
General Manager
Business and Marketing Officer
Microsoft Ltd





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INTRODUCTION TO THE ONLINE WORLD

For children, the Internet is both a classroom and a place to learn, to communicate and to enjoy entertainment. But as kids explore the online world, they might encounter content you, as parents, would not want them to see, or they might come into contact with people who you consider inappropriate or a threat. Just as there are places and activities in the physical world that are unsafe for children, there are places and activities on the Internet that can pose a risk to children's privacy and personal safety.

Top Tip for Parents: Always talk with your children about their online experiences

Children don't always behave in the same way engaging with people online, as they would when meeting them for the first time in the flesh. The same boundaries are not always observed. So, as parents, we need to be aware of that.

You are in the best position to make decisions about what is appropriate for your children and to talk to them about online safety. Microsoft is proud to be a member of the UK Council for Child Internet Safety (UKCCIS) which brings together organisations from industry, charities and the public sector to work with the Government to help make the online world safer for children. This guide has been produced to support the work of the council



in educating parents and young people about how to stay safe online. UKCCIS has led the way in developing a One Stop Shop for information on child Internet safety. Microsoft is adding to these resources by producing this guide to provide information on all the family safety tools contained in our products. Technology tools such as filtering and parental controls combined with communication and basic safety rules can enable parents to provide age appropriate access to the Internet for their children and allow them to benefit from all it has to offer. Our efforts to help parents and to promote child safety fall into three areas:

- **Tools and technology:** Microsoft provides tools for parents in our products including in Windows 7, Windows Vista®, Windows Live™, Xbox 360®, Xbox LIVE®, as well as other products and services.

- **Guidance and education:** Microsoft works as part of UKCCIS to help parents and children better understand online risks and how to reduce them.

- **Law enforcement:** Microsoft works with government agencies, the police and other partners to offer tools and training that aid law enforcement efforts to apprehend and prosecute criminals who use the Internet to harm children.





TOOLS TO HELP PARENTS

In order to help you protect your children online, Microsoft has developed a range of different tools, built into our products, to help you take these basic steps and to help ensure your children are accessing sites you feel are age appropriate.

There is no technological 'silver bullet' that can substitute for parental involvement, supervision and guidance. But Microsoft is committed to giving you the information and the tools you need to help you support your children in the online world and when they are playing video games.

This guide will explain the different types of online technology children use and provide you with information about how the safety features and parental control tools which are built into Microsoft's products work with these different technologies. As well as this we have provided some basic Internet safety tips for your family at the end of this guide. We hope that by combining these simple tips and utilising appropriate family safety controls you will enable your children to have a safe online experience.

WINDOWS OPERATING SYSTEMS

Microsoft Operating Systems allow you to set up a separate account for your children to use on your family computer. This way, you can manage their use of the Internet and control their access. These controls are built in to Windows Vista and Windows 7, to help you consistently manage your children's computer usage in this way.

To turn on Parental Controls for a standard user account:

1. Open Parental Controls by clicking the **Start** button, clicking **Control Panel**, and then, under **User Accounts and Family Safety**, clicking **Set up parental controls**. If you're prompted for an administrator password or confirmation, type the password or provide confirmation.
2. Click the standard user account that you want to set Parental Controls for.
3. Under **Parental Controls**, click **On**.
4. Once you've turned on Parental Controls for your children's standard user account, you can adjust the following individual settings that you want to control:



User Accounts and Family Safety dashboard

■ Windows 7

Windows 7 is a new operating system but the process for setting up parental controls is the same for both Windows 7 and Windows Vista. Once you've turned on Parental Controls, you can adjust certain settings on Windows 7 just as you can on Windows Vista:

■ **You can control when your children can go on the computer, and for how long.** To do this, see: <http://windows.microsoft.com/en-us/windows7/Control-when-children-can-use-the-computer>

■ **You can control access to games, choose an age-rating level, choose the types of content you want to block, and decide whether you want to allow or block unrated or specific games.**

→ To block all games see: <http://windows.microsoft.com/en-us/windows7/Choose-which-games-children-can-play>

→ To block games by age rating see: <http://windows.microsoft.com/en-us/windows7/Choose-which-games-children-can-play>

→ To block games by content see: <http://windows.microsoft.com/en-us/windows7/Choose-which-games-children-can-play>

■ **You can use parental controls to determine which specific programmes your children can use.** For example, if you use a programmes to keep track of your finances, you can prevent your children from opening it and viewing your financial information. To do this see: <http://windows.microsoft.com/en-US/windows7/Prevent-children-from-using-specific-programs>

■ Windows Vista

Windows Vista is the system on which you use your computer programmes like Microsoft Word, Media Player and Internet Explorer. We have built in parental controls into Windows Vista so you can decide which content, programmes and games, for example, your children can use.

■ You can control when your children can go on the computer, and for how long. To do this, see: <http://windows.microsoft.com/en-us/windows7/Control-when-children-can-use-the-computer>

■ You can control access to games, choose an age-rating level, choose the types of content you want to block, and decide whether you want to allow or block unrated or specific games

→ To block all games see: <http://windows.microsoft.com/en-us/windows-vista/Specify-which-games-children-can-play>

→ To block games by age rating see: <http://windows.microsoft.com/en-us/windows-vista/Specify-which-games-children-can-play>

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■ Windows Media Centre/ Media Room

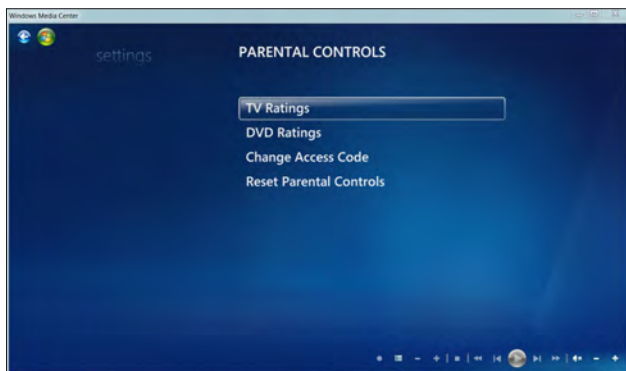
Windows Media Centre allows you to watch and record live TV through your PC, and is available with Windows Vista and Windows 7 Home Premium and Ultimate editions. It includes Parental Controls that let you restrict viewing based on industry ratings and blocks access to programmes based on categories (such as fantasy and offensive dialogue).



You can specify an access code to access restricted content or to change parental control settings.

Reminder: Don't forget to write the code down for future reference.

Parental
Controls
dashboard



To set Parental Controls:

1. On the **Start** screen, scroll to **Tasks**, click **settings**, click **General**, and then click **Parental Controls**.
2. When prompted, enter a 4-digit number to set your code.
3. Next, choose one of the following. Then click **Save** to save your settings.

■ **To block certain TV programmes:** click **TV Ratings**, and then click **Turn on TV blocking**.

■ **To block unrated shows:** Click **Block unrated TV programmes** to restrict content that is not rated. You can also click **Advanced** if you want to adjust the ratings settings for more control. In **Advanced TV Ratings**, there are five areas that you can set ratings for: fantasy violence, suggestive language, offensive language, sexual content, and violence.

■ **To block certain DVDs and movies:** click **Movie/DVD Ratings**, and then click **Turn on movie blocking**. You can also click **Block unrated movies** to restrict content that is not rated, as well as specify the **Maximum allowed movie rating**.

ONLINE APPLICATIONS IN WINDOWS LIVE

■ Windows Live

Windows Live (<http://windowslive.co.uk>) is a set of free Internet and PC – based applications (including Hotmail, Messenger and Photo Gallery) that help you communicate and share with friends, family and colleagues. Windows Live also includes Parental Controls, called 'Windows Live Family Safety'.

Windows Live Family Safety is free software which helps you protect your children when they use the Internet. Once the software is installed and activated with a Windows Live ID, you can set website filters, manage your children's contacts and use activity reporting to see what your children have been doing on the Internet. These Family Safety settings are managed via the web (<http://fss.live.com>) so you can access them from anywhere.

Website filters: The content filter within **Family Safety** blocks websites you'd like your children to avoid. The filter is fully customisable, providing three levels of control:

- 1. Strict:** Blocks all websites except child-friendly sites and sites you've allowed.
- 2. Basic:** Only adult content is blocked. Websites in other categories, like Social Networking websites, aren't blocked.
- 3. Custom:** Select the categories you want to allow.

Note that SafeSearch will be turned on in Bing, Google, and Yahoo search engines when you select Basic or Strict filtering, or when you use Custom filtering to block adult content.

Activity reports: Family Safety allows you to view your children's web activity by user, computer and date.

Accessible anywhere: Family Safety settings are controlled online, allowing you to follow your children's web activity, change filter settings and reply to website view requests - anywhere you have an Internet connection.

Manage your children's contacts: Control who your children add as friends on Hotmail, Messenger and Spaces, giving you more confidence of their safety online.

A Windows Live ID enables access to all Windows Live applications, including Family Safety (Sign up at <https://signup.live.com> if you do not have one).

Windows Live Family Safety relies on creating standard Windows accounts for each of your children on your PC. Windows accounts are then matched to Family Safety members, so that parents may provide different levels of control for each child.

To set up Windows Live Family Safety:

1: Sign in to the Family Safety Filter with your Windows Live ID. Open the Family Safety filter software via 'All Programs' -> 'Windows Live' -> 'Windows Live Family Safety' and enter the Parent's Windows Live ID. Click the **Sign in** button.



Windows Live Family Safety Settings



2. Select who you want to monitor. Select the check box next to the Windows account of each family member you want to monitor on that computer, and then click **Next** or **Save**. If you want to monitor someone who doesn't have a Windows account, click **Create a new Windows standard** account, enter their name, and then click **Create account**.

If you have guest accounts on your computer, you should turn them off because children can also use them to bypass safety settings. For more information, see *Turn the guest account on or off*.

3. Match your existing Family Safety members to their Windows accounts. If you already use Family Safety, you'll see a screen where you need to match each Windows account to a name on the **Family Safety members** list, and then click **Save**. If a Windows account doesn't have a matching Family Safety name, click the option to add it. If there's a Windows account on the computer for someone that hasn't used Family Safety before, you'll see them at the bottom of the list, **Add (name)**.

4. Add passwords.

Top Tip for Parents: If these settings only apply to children, then provide all other members of the family with the pass code.

If you don't have passwords for Windows administrator accounts or accounts you're not monitoring with Family Safety, you'll see the Add passwords screen. Click **Add passwords**.

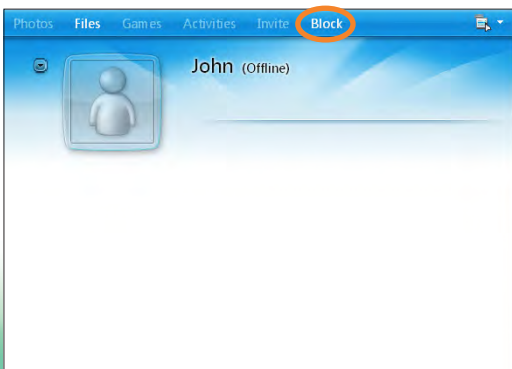
■ Instant Messenger (IM)

Microsoft Windows Live Messenger is an instant messaging programme available for everyone, though particularly popular with young people. As well as text messages, Messenger allows you to share webcams and make voice and video calls. Instant messaging is also now available on many mobile phones.

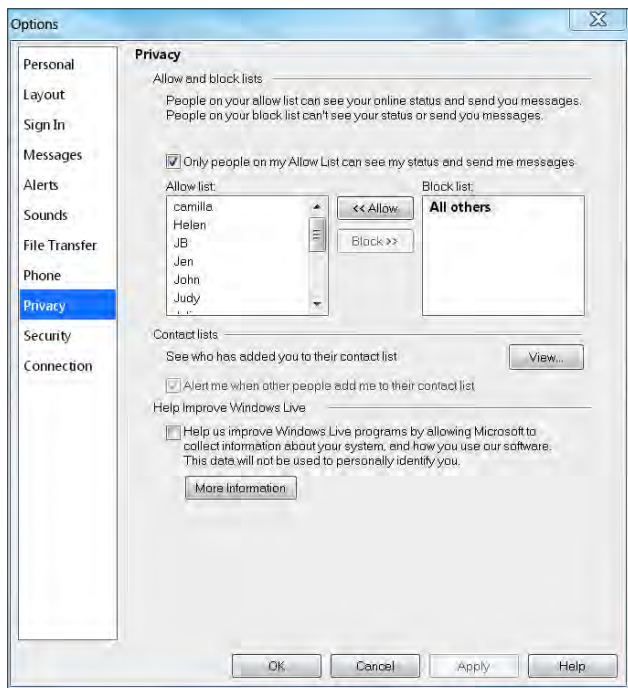
■ Windows Live Messenger

Once signed-in using a Windows Live ID, Messenger allows users to add friends to their contact list, chat, share photos and play games with them in real-time.

Although Windows Live Family Safety allows you to control your children's contact list on Spaces, Hotmail and Messenger, there are other safeguards built into Windows Live Messenger to block people from seeing your online status and sending you messages and to record the text of each conversation. Access to Microsoft support staff and to Child Exploitation and Online Protection (CEOP) specialists is also available if the need to report bullying, abuse or other threatening behaviour arises while using Messenger through the **Report Abuse** button.



To block someone from seeing and contacting you click **Block** in the conversation window.



Windows Live
Messenger
Privacy
Settings

To block all messages from someone you don't know:

1. On the **Tools** menu, click **Options**.
2. Click the **Privacy** tab.
3. Under **Allow List**, click **All Others**, and then click **Block**.

To report abuse to child safety specialists (CEOP):

1. Click the **Report** button on the Messenger application and follow the steps.



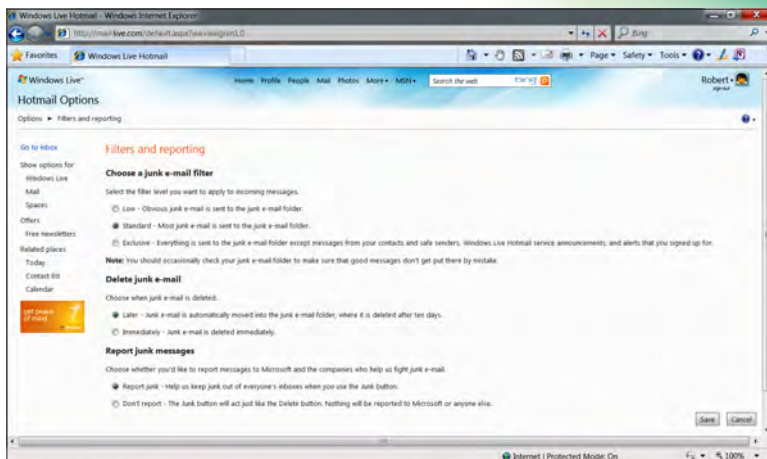
■ Email

Many young people have email accounts, and although they are a great way of communicating, care needs to be taken to prevent your children from communicating with people you wouldn't want them to be in contact with. Microsoft email accounts offer a range of safety features which can be used to ensure that your children enjoy the use of their emails safely and securely.

■ Windows Live Hotmail

Windows Live Hotmail is a safe e-mail service which allows you to communicate with your friends and contacts online. With Hotmail you can:

- Set your personal account filters so Windows Live Hotmail will deliver mail only from people on your Contacts list and trusted senders
- Block all e-mail from a particular e-mail address
- Identify, based on colour-coded alerts, whether an incoming message might be malicious or fraudulent



Junk
e-mail
Filter
Settings

To choose a junk e-mail filter:

1. Go to options in your Windows Live account and select **More Options**.
2. Click on filters and reporting under the heading **Junk e-mail**.
3. From here select the levels of protection you want from junk mail (from low, standard or exclusive), and then **Save**.

***Note:** You should occasionally check your junk e-mail folder to make sure that good messages don't get put there by mistake.*

To block a sender, follow the instructions above and:

1. Go to Safe and Blocked Senders in the Junk E-Mail section.
2. Click on **Blocked senders**.
3. Type the email address of the contact you wish to block into the space bar.
4. Click **Add to List**.

■ Social Networking

Social networking websites like MySpace, Facebook, Twitter, and Windows Live Home and Windows Live Photos are services people can use to connect with others online to share information like photos, videos, and personal messages. As the popularity of these social sites grows, so do the risks of using them. You can help protect your children by knowing the risks related to online communication and being involved in your children's Internet activities.

Always communicate with your children about their experiences. Encourage your children to tell you if something they encounter on one of these sites makes them feel anxious, uncomfortable or threatened.

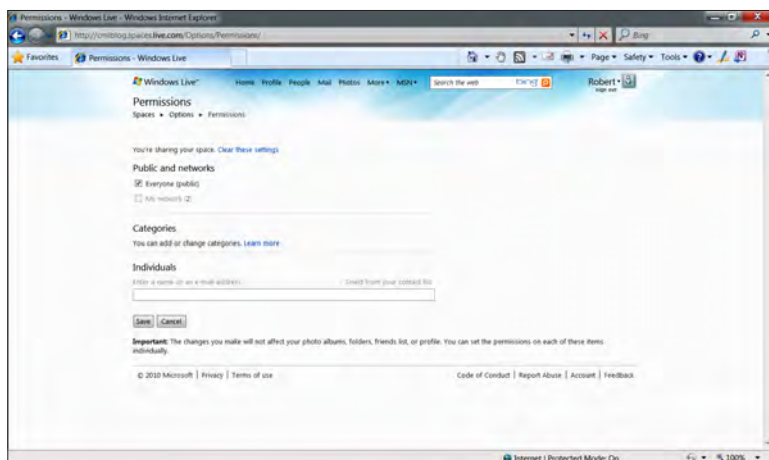
Most social networking sites have a minimum user age requirement of 13. When your children start to use the Internet on their own, come up with a list of rules that you agree on as a family, including whether your children can use these social networking sites and simple safety rules they should follow.

Evaluate the sites that your children plan to use and make sure both you and your children understand the privacy policy and the code of conduct. Find out if the site monitors content that people post. Also, review your children's pages periodically. Insist that if your children meet up with a virtual friend in the real world, they take an adult with them, to verify that the person is who they say they are. And encourage your children to only talk to people online that they know in the real world.

■ Windows Live Spaces

Windows Live Spaces is an online blogging forum. Blogs (or Web-LOGS) allow users to post their thoughts, comments and photos online so other people can see. You can help protect your children by communicating with them about the dangers of revealing too much personal information through their blog.

Speak to your children, advising them not to post their real name, or include any information that puts them on a map. If your children post pictures on their blog, you should let them know that photos can reveal their location, and so they should avoid posting pictures which reveal their street name, or personal information, like their school sports club or house number.



Permissions
Page and
Permissions
Options

The Family Safety features built into Windows Live Spaces allow you to control who can see your Live Spaces Page.

To do this:

1. Visit Windows Live Spaces (<http://spaces.live.com>), sign in with your Windows Live ID (*The e-mail address and password that you use to sign in to Windows Live programs and services such as Windows Live Hotmail and Windows Live Messenger; Microsoft services such as Xbox LIVE, MSN, and Office Live, and anywhere else that you see the Windows Live ID logo*), and then click **View your Space**.

2. Select **Options**, then **Permissions**

3. Select which groups of people or individuals should be allowed to view your children's blogs, based on Windows Live contacts, or their personal network.

To limit who can send e-mails to your Live Space page:

1. Follow the steps above to **View your space**

2. Click **Options**, click **More options**, and then click **Communication preferences** and enter e-mail details as prompted.

■ Online Searches

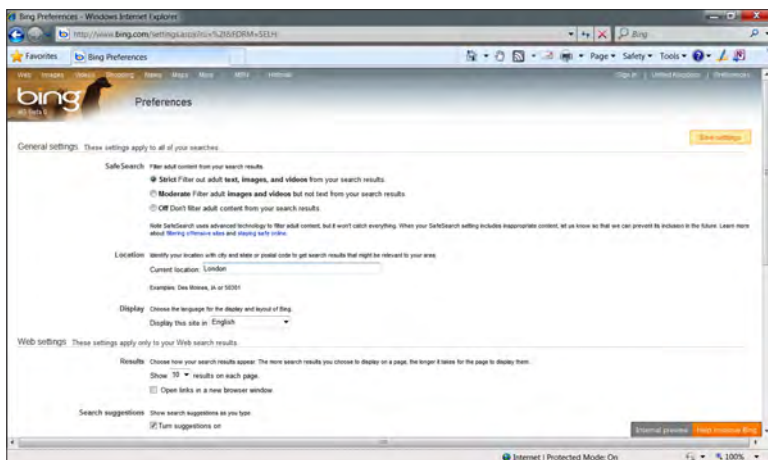
The Internet can be a valuable source of information and, when used correctly, is an excellent way of gathering information and educating your children. By searching online, children can retrieve information they seek, independently and quickly. However, it is important to protect your children from Internet content that may be unsuitable. Using Microsoft Search Engine Tools, you can protect your children from unsuitable Internet content and you can filter what information they will see.

■ Bing

Bing is a new search engine from Microsoft, which allows you to search for web pages on the Internet.

The “Safe Search” parental controls built into Bing allow you to keep sites that contain sexually explicit content out of your search results. To change your SafeSearch settings:

1. Go to <http://www.bing.com/>



Safe Search
Area and
Options

2. Click **Preferences** at the top of the page.
3. In the **SafeSearch** section, click one of the following options:
 - ➔ **Strict** filters sexually explicit text, images, and videos from your search results
 - ➔ **Moderate** filters sexually explicit images and videos, but not text, from your search results. This is the default setting
 - ➔ **Off** doesn't filter the results for sexually explicit content
4. Click **Save settings**.

How to Report a concern about a result

We try hard to make your searches safe. If **SafeSearch** is on and you're still getting sexually explicit material or any other content that is offensive in your search results, we want to know about it.

Report offensive search results

1. All results pages on Bing have a **Help** option in the lower right corner. Click it.
2. In the lower right corner of this help window, click **Get more help** to go to the Additional help options page.
3. On the Additional help options page, click **Get support**.
4. In the form, type your name and email address.
5. In the section that asks about the type of problem that you have, select **Other**.

If you have another concern about the results, select the problem that is most relevant to your concern.

6. In the feedback box, describe the search. Be sure to include:

- ➔ The search words that you used when you got the offensive content
- ➔ The web address of the offensive content

7. Click **Submit**.

Bing doesn't control the operation or design of websites indexed by Bing. Bing also doesn't control what these websites publish. If you have concerns about any content on the website, contact the owners of the website that publishes the information.

■ Internet Browsing

An Internet browser is a piece of software which allows you to retrieve and browse websites and other Internet content, and is the portal through which most online activity is done.

■ Internet Explorer 8

Internet Explorer 8 is a web browser which allows you to use and browse websites on the Internet.

Content Advisor, built into Internet Explorer 8, provides a way to help you control the types of content that your children can gain access to on the Internet.

To turn on Content Advisor and set limits:

1. In Control Panel Click on Tools, open **Internet Options**.

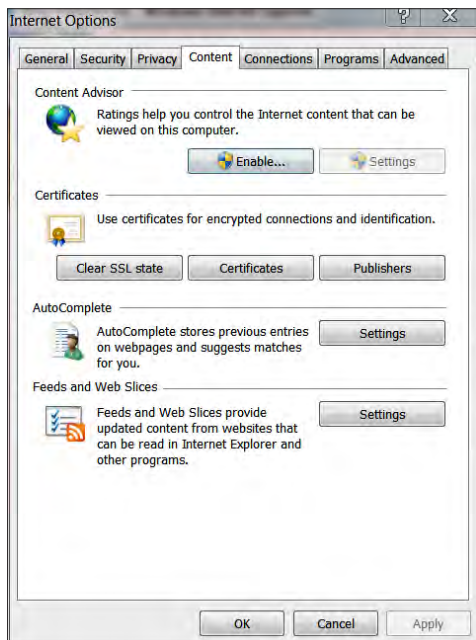
2. On the **Content** tab, Under **Content Adviser**, click **Enable**.

If you've already turned on Content Advisor, click **Settings**, and then type the supervisor password.

3. Click a category in the list, and then move the slider to set the limits you want to use.

4. Repeat this process for each category you want to limit, and then click **OK**.

5. If a supervisor password has not already been set up for your computer, you are prompted to create one.



Content Adviser area

To specify Websites that others can always or never see, see: <http://windows.microsoft.com/en-us/windows-vista/Using-Content-Advisor-to-help-block-inappropriate-web-content>

Microsoft has partnered with CEOP to produce a "Click Clever Click Safe" version of Internet Explorer 8 which has the following features to make it easier for your children to report any concerns they may have or seek help when online:

→ **Report to CEOP button** – in Web Slice format that is located on the toolbar

→ **Favourites** – in the favourites panel there will be links to the CEOP education website www.thinkuknow.co.uk

This website can be downloaded for free from www.ceop.police.uk/ie8

■ Gaming

Children can play a range of video games online and through games consoles, which connect to a standard television set or laptop. A 'handheld' gaming device is similar, but is portable and can be held in a user's hand. Certain games may be unsuitable for children, just like certain movies, for example they may contain violence or unsuitable images.

In order to help you understand what is appropriate for your children, games in the UK are given an age rating, just like the ratings that exist in most countries for movies and DVDs. Once you've decided what games you feel are right for your children, using the PEGI age rating system on games, you can use the series of tools Microsoft has developed to help you enforce those decisions.

■ Xbox 360 and Xbox LIVE

Xbox 360 and Xbox LIVE are Microsoft's gaming platform and online gaming network, designed to give every user secure gaming and age-appropriate content. Easy-to-use Family Settings in the Xbox 360 console help parents decide the types of content, the amount of time, and the contacts children can have both online and offline.

You can control what video game ratings your children can play on Xbox 360. To do this:

When the Xbox 360 starts, you will be at the initial screen, which is called the Xbox Dashboard or – if you're using the Xbox 360 system for the first time – from the Initial Setup Complete screen.



Xbox
dashboard

2. Start from the 'System Settings' slot of the Xbox dashboard, located to the far right in the 'My Xbox' channel.

3. Select **Family Settings, Console Controls**.

4. Select **Game Ratings**. The default setting is **Allow All Games**.

5. Select the PEGI rating level you deem appropriate.

6. To set a pass code that prevents unauthorised changes to the settings, select **Set Pass Code** from the Console Controls screen and follow the on-screen instructions.

7. After you've set your code, select **Done** from the Console Controls screen. When prompted, select **Yes** to save changes and put your new settings into effect.

To control how long, and when your children play games you can use the Family Timer see: <http://www.xbox.com/en-US/support/familysettings/console/xbox360/familysettings-familytimer.htm>

To control what type of movies can be played on Xbox 360 see: <http://www.xbox.com/en-US/support/familysettings/console/xbox360/familysettings-movieratings.htm>

To allow or block access to Xbox LIVE on your Xbox 360 console see: <http://www.xbox.com/en-US/support/familysettings/console/xbox360/familysettings-liveaccess.htm>

For more information on Microsoft's 'Play Smart, Play Safe' campaign to promote age appropriate gaming go to: www.xbox.com/en-GB/playsmart/

BASIC STEPS TO HELP PROTECT CHILDREN ONLINE

Whilst technology can provide tools to help keep your children safe online it is essential that simple rules are also followed in conjunction with the tools. Technological tools can never be the only solution, given technology is changing every day however these, combined with education and awareness can provide a safe and enjoyable online environment for your children.

Top Tip for Parents: Let your children know that any information they post online is public information

Most importantly of all, you should feel comfortable talking with your children and create a **'PACT'** to help keep them safe online:

Priate Information – teach your children what personal information is and that they shouldn't share it online with people they don't know. Talk to them about keeping their information and photos private using privacy settings on sites such as Bebo and Facebook.

A Central Place – keep your PC in an open space where possible, both to allow you to talk to them about who they are chatting with online and the programmes they are using.

Communication – talk to your children about who they are chatting to online in the same way you would talk about their real world friends. Discuss their list of friends and contacts on tools such as Messenger, Facebook and Bebo and check that they actually know all those accepted as friends.

Teach Yourself – consider using the same technology as your children so that you can understand how it works. Use the parental control tools where available.

■ Other Resources

Microsoft is not alone in providing support for parents to keep your children safe online. There are a whole range of organisations and bodies that can help. These include bodies concerned with the most serious threats to children to online forums which provide information and where parents can share their experiences.



Child Exploitation and Online Protection Centre
– The Child Exploitation and Online Protection (CEOP) Centre is dedicated to eradicating the sexual abuse of children. CEOP is part of UK law enforcement and as such can apply the full range of policing powers in tackling the sexual abuse of children. Microsoft, alongside organisations such as the NSPCC and VISA, is involved in this organisation by offering specialist advice and guidance



to CEOP professionals to help them build intelligence which helps law enforcement and builds child protection. CEOP offers a range of advice and tools to parents to help them ensure their children are safe online. For more information, go to: www.ceop.gov.uk

UK Council for Child Internet Safety – The UK Council for Child Internet Safety (UKCCIS) brings together organisations from industry, charities and the public sector to work with the Government to deliver the recommendations from Dr Tanya Byron's report, Safer Children in a Digital World, published in 2008. Microsoft, as a member of UKCCIS, works with the Council to develop clearer standards of safety for industry, to ensure families and children have access to support and information about online safety, and to develop a campaign on Internet safety to increase public awareness about available advice and guidance. For more information about what the Council does, go to: www.dcsf.gov.uk/ukccis

Mumsnet – Mumsnet is an online forum for parents to share information, discuss issues and to seek advice on a range of family and parental issues. Featuring e-newsletters, online discussions, product reviews, and discussion forums, Mumsnet is a great resource for parents looking for advice on online safety. For more information, go to: <http://www.mumsnet.com/education/Internet-safety/introduction>

Childnet- A charitable organisation that provides education on how to stay safe online. They provide Know IT All resources for parents to help understand the dangers children may face online and how to stay safe. For more information go to: www.childnet-int.org/kia

Pan European Game Information (PEGI) – The PEGI age rating system was established in 2003 to help parents make informed decisions about buying interactive games. Designed to ensure that young people are not exposed to games that are unsuitable for their age group, the system is supported by the major games console manufacturers, including Xbox, PlayStation and Nintendo, as well as by publishers and developers of interactive games throughout Europe. For more information go to: www.pegi.info/en/index/

PEGI Online – PEGI Online is an addition to the PEGI system and aims to give young people in Europe improved protection against unsuitable online gaming content and to educate parents on how to ensure safe online play. To learn more visit: www.pegionline.eu/en/index/



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